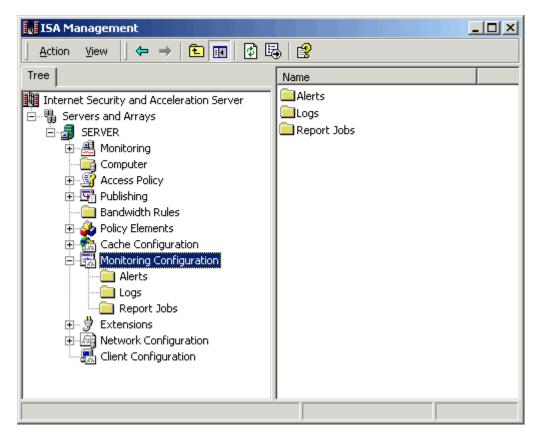
Defining E-mail Settings for Alerts in Microsoft ISA Server

The alert service of Microsoft Internet Security and Acceleration (ISA) Server notifies you when specified events occur. In this article we will define the alert service to send an e-mail to the administrator whenever a particular ISA server service is started.

To configure this setting, please follow these steps.

1. Start the ISA management console from **Start→ Programs → Microsoft ISA Server → ISA Management**.



2. Expand the Monitoring and Configuration node.

3. Click on the **Alerts** option to see the available alerts list.

ISA Management		
Action View	0 🗟 😫	
Tree	Name	De 🔺
 Internet Security and Acceleration Server Servers and Arrays SERVER Monitoring Computer Computer Access Policy Publishing Bandwidth Rules Policy Elements Cache Configuration Monitoring Configuration Alerts Logs Report Jobs Settensions Network Configuration 	 Alert action failure Cache container initialization error Cache container recovery complete Cache file resize failure Cache initialization failure Cache initialization completed Cache vrite error Cache diget discarded Configuration error Dial-on-demand failure DNS intrusion Event log failure Firewall communication failure Intrusion detected Invalid dial-on-demand credentials Invalid ODBC log credentials. 	Th Th Re Th Th Th Du Fa Ar Fa Al Ar Di Ar Di Th
		Ĭ

4. Select the desired **Alert** name (Service started).

ISA Management		
Action ⊻iew	🗙 🗃 🗗 🗟 😫] 📀	
Tree	Name	Descriț 🔺
 Internet Security and Acceleration Serve Servers and Arrays SERVER Monitoring Computer Computer Publishing Bandwidth Rules Policy Elements Cache Configuration Monitoring Configuration Alerts Logs Report Jobs Extensions Metwork Configuration 	POP Intrusion PoP Intrusion Report Summary Generation Failure Resource allocation failure Routing (chaining) failure Routing (chaining) recovery RPC Filter - connectivity changed Server Publishing Failure Server Publishing is not applicable. Server Publishing Recovery Service Initialization failure Service shutdown Service started SMTP Filter event SOCKS configuration failure Unregistered event Unregistered event	POP bu An erri A reso The IS The IS The IS The se The se The se The se An ISA The se Service An SM The pc All mer

5. Double click the specific Alert to open its properties window.

Service started Proper	ties	<u>?</u> ×
General Events Actio	ns	
Name:	Service started	
Description (optional):	Service started.	
₩ Enable		
	OK Ca	meet for the
		Apply

6. Click the **Actions** Tab to define the e-mail settings to receive the Alert notification.

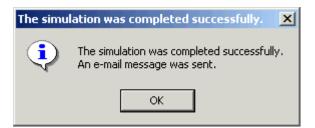
Service started Properties	? ×
General Events Actions	
Send e-mail SMTP server: To: Cc:	Browse
From:	Test
Program Run this program:	
	Browse
Use this account:	Set Account
 Report to Windows 2000 event log Stop selected services Start selected services 	Select Select
OK Car	ncel Apply

7. Select the **Send e-mail** option and enter the required e-mail settings.

Service started Pro	perties	<u>?</u> ×
General Events 4	Actions	,
🕞 Send e-mail		
SMTP server:	SERVER	Browse
To:	Administrator@testing.local	
Co:		
From:	ISA_Management_Console	
		Test
Program Run this program:		
		Browse
Use this account:		Set Account
Report to Wir	ndows 2000 event log	
Stop selected	l services	Select
🔲 Start selected	l services	Select
	ОК	Cancel Apply

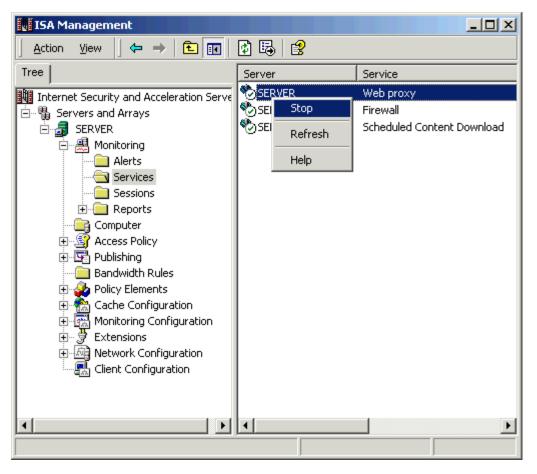
Note: This is a simple lab practice. You can define additional setting like stop or start selected service etc.

8. Click the **Test** button to test your e-mail settings. If you receive this message box, then your e-mail setting is ok.



- 9. Click **Ok** to close this window and then **Service Started Alert Properties Window**.
- 10. Now for testing purposes, stop and restart your ISA server Services from the following node as shown below.

ISA Management		
Action View	1 🖪 🔒	
Tree	Server	Service
 Internet Security and Acceleration Servers Servers and Arrays SERVER Monitoring Alerts Services Services Services Computer Computer Access Policy Publishing Bandwidth Rules Policy Elements Cache Configuration Extensions Extensions Network Configuration Client Configuration 	SERVER SERVER	Web proxy Firewall Scheduled Content Download



11. Open your e-mail inbox to check the e-mails sent to you from ISA Management Console about Service Started Alert.

🕃 Inbox - Microse	oft Outlook
<u> </u>	Fav <u>o</u> rites <u>T</u> ools <u>A</u> ctions <u>H</u> elp
🛛 😰 <u>N</u> ew 👻 🎒	🖹 🗙 😥 Reply 🕵 Reply to All 📢 Forward 🛛 🛃 Send/Receive 🛛 😫 📿 🐥
Outlook Shortcuts	Inbox 🗸 🔹 🔅
	Prom Subject Received ⊽ 🔺
9	ISA_Manag ISA Server alert: Service s Tue 5/27/20
Outlook Today	ISA_Manag ISA Server alert: Service s Tue 5/27/20
	ISA_Manag ISA Server alert: Service s Tue 5/27/20
	ISA Manage Microsoft ISA Server Test Tue 5/27/20 ISA Managem Microsoft ISA Server Test Mail Tue 5/27/2003
Inbox (4)	
	From: ISA_Management_Console To: Administrator@testing.local Subject: ISA Server alert: Service started. Cc:
Calendar	ISA Server name: SERVER
i	The Web Proxy Service was started successfully.
My Shortcuts	
Other Shortcuts	-
5 Items, 4 Unread	

You have successfully configure an e-mail alert setting for your ISA server service start event.

Note: If you like this article, then please caste your vote for this article in the forum and provide suggestions and comments if you have.